



Please tick ALL relevant boxes below to help us tailor a course for your specific needs.

<b>Deaf and Deaf Blind Awareness &amp; Communication</b>	
I would like my staff to have a general awareness of communication issues facing	
Customers <input type="checkbox"/>	Colleagues <input type="checkbox"/> who are Deaf <input type="checkbox"/> Hard of Hearing <input type="checkbox"/> Deaf blind <input type="checkbox"/>
I would like my staff to be able to use basic practical skills in communicating with people who are	
Deaf <input type="checkbox"/> Hard of Hearing <input type="checkbox"/> Deaf blind <input type="checkbox"/> Use Sign Language <input type="checkbox"/>	
I would like my staff to be aware of and be able to use the various <b>technological aids</b> to help any deaf person communicate with them <input type="checkbox"/>	
I would like my staff to	
Gain an accredited qualification <input type="checkbox"/>	receive a certificate of attendance <input type="checkbox"/>
<b>Sign Language</b>	
I would like my staff to have a <b>basic</b> knowledge of Sign Language for meeting and greeting, using different question forms and responses. Be able to use the BSL Alphabet and numbers. <input type="checkbox"/>	
I would like my staff to be able to confidently use Sign Language to converse with	
customers <input type="checkbox"/>	colleagues <input type="checkbox"/>
I would like my staff to	
Gain an accredited qualification <input type="checkbox"/>	receive a certificate of attendance <input type="checkbox"/>
Other requirements. If possible I would like to	
I have my own room(s) for the training <input type="checkbox"/> need you to provide a venue <input type="checkbox"/>	
Number of staff requiring the training <input type="checkbox"/>	

**With this information we will be able to suggest a course of suitable content, duration and cost.**